



miles 2 smile

Gateway to Happiness



miles 2 smile
Foundation
Gateway 2 Happiness



Miles2Smile Foundation

Abul Fazal Enclave-2, Okhla, South Delhi-110025



"A journey of Thousand Miles begins with a single step"

Dear friends,

It gives me immense pleasure to present you the 2020-21 annual report of Miles2Smile Foundation. As they say if the intentions are pure, no contribution is big or small and no journey is puny or colossal. Well, our uncharted journey last year had been like a roller coaster ride for us all. It was the third week of February when we started our peregrination of relief and rehabilitation work for the pogrom affected people of North-east Delhi. What started with merely rescuing the families from the clutches of the active violence, paved way for setting up a full scale relief hospital, a ration center and legal assistance cell at Mustafabad.

The relief response from both the central and state governments were pathetic. The law and order situation was completely crippled. It was only a bunch of good samaritans and NGOs doing the work that the State should have undertaken. After the pogrom, a lot of families were forced to take shelters at the Eidgah camp. There were many families with either injured or handicapped members. Other families had grown up daughters and they were not feeling safe at the camp. We listed all such families and settled them down in our rental accommodations at various locations in Mustafabad and Loni. We provided medical and legal assistance to around 3000 people. The next target was to

rehabilitate a dignified business model for them so they could have a living on their own.

We rehabilitate and established businesses of more than 150 families. Even during the covid-19 pandemic, our relief volunteers were doing the good Samaritans work 24x7.

We have opened up a dedicated school for the kids and would ensure that no one faces hurdles in education because of the violence that was unleashed on them. We are also in the process of opening up a community based healthcare and skill center nearby Shiv Vihar. Our first batch of 25 girls from the pogrom affected areas is on the completion of their 3 months certificate course in Nursing & Patient Care. We are also starting a calligraphy batch for 30 students from next year. Well, the plans are many. We are taking baby steps to achieve these goals. There's still a lot left to be done and help out people through our foundation. We envisioned goal and you made them reality with your support and contributions. We at Miles2Smile are forever in debt and gratitude of the kind of overwhelming love and support you've showered on us. We hope to continue this relationship and the work we have done so far in good faith. So thank you for your support and stick with us in this journey of ours to restore those precious smiles that were lost in the darkness of life.



Aasif Mujtaba
Founder and Director
Miles2Smile Foundation

Table of Content

02 | **Message from the Founder & Director**

04 | **Delhi Pogrom Relief Work**

13 | **Covid-19 Epidemic Relief Work**

18 | **Bihar Flood Relief Work**

20 | **Sunrise Public School**

22 | **Hunar : Skill Development Initiative**



DELHI POGROM RELIEF WORK

“True compassion is more than flinging a coin to a beggar; it comes to see that an edifice which produces beggars need restructuring”

- Martin Luther King Jr

When the news of the violence broke due to anti-CAA/NRC protest; there was a growing uneasiness inside all of us. We just couldn't sit idle and let the angry mob disrupt thousands of innocent lives. We decided to go to the North East Delhi and see for ourselves what could be done at ground zero. Hundreds of houses up in flames, thousands of people affected, property worth millions destroyed, many injured and some dead among them. This was the reality when we started our journey of relief and rehabilitation in North East Delhi's pogrom affected areas.

We started off with sending teams of volunteers across all the major hospitals to check if any pogrom victims were brought in and to help as well as to assist them in any way possible. The following day we were successful in rescuing a family of 10 (mostly woman and children) from active violence.

But reaching there proved to be easier said than done; upon reaching Seelampur Metro we could see that all the areas had been barricaded and no one was allowed to move past them. We could see torched vehicles and flames of anger even from distance.




Al-Islah Medical Camp



AL ISLAH
PUBLIC SCHOOL
Recognised

We started with a medical assistance camp at the Al-Islah Public School, in new Mustafabad's Babu Nagar. A team of 12 doctors including Pediatric, Gynae, General Surgeon was present. Around 3000 victims and other locals were provided medical assistance. In the following days we put out medical camp in Shiv Vihar phase-3, phase-7 and Lal Bagh Mandi area.



We also put up a small medical camp at Chaman Park on 27th of February. We were able to provide Al-Hind Hospital with medical supplies and other necessary assistance. Depending upon the situation of the patients we sent them to various hospitals and health center for better care and early recovery which included several pregnant women and elderly people.

Store House and Ration Center



On the 28th February, adjacent to Al-Islah Public School, we set up a store house and ration Centre. The support from good samaritans and other collective bodies were overwhelming. We managed to store all the supplies and distribute ration and other essentials to the pogrom victims.

Medical Inventory



Along with the store house, we also set up a medical inventory to stock up the necessary emergency medical supplies and gynecological equipment. We made sure we have sufficient amount of powdered milk for the infants and sanitary pads for the woman so as to make sure the most vulnerable population get the required care.



Legal Assistance



We got in touch with team of lawyers and started a legal support team to help the victims in filing their FIRs and with other legal assistance.

Command Center



We needed a place to plan and execute this whole relief and rehabilitation work. We manage to find a place opposite to the medical camp and set up a Command Center to meet with the victims, listen to their grievances and provide them with all the possible help we could. This place was also used for discussion of ideas and addressing the problems and solutions to those problems by the miles2smile team.

Temporary Rental Accommodations



The families having young daughters were reluctant to share their private space with other men, So, we decided to get some rented accommodations for the families with all the prerequisite to sustain for at least three months. During the Covid-19 lockdown when the Eidgah relief camp was abruptly closed, a lot of families from the camp were shifted to these rental accommodations as well.



Fact Finding Team

On that very day we set up a fact-finding team and sent them to different pogrom affected areas. The team collected information, photos, video evidence and mapped the places where violence had occurred along with other necessary data.

We were able to reach out to the families of the deceased and were able to record their first hand experiences

Business Rehabilitation



Our ration drive for providing essentials to needy families continued for one month. Many families came forward to help these victims in such a crucial time when humanity, compassion and empathy seemed to be a thing of the past. Al-Islah Medical Camp also continued for 20 days and catered to the medical needs of the victims as well as the locals. Around 3000 people benefited from the camps specially women with obstetrical/gynecological needs and children. After all the emergent needs of the victims were taken care of, we decided to focus on the long-term rehabilitation of these families.

Rehabilitation is a two-step process:

- 1) Providing the families with immediate relief so that their basic needs are being taken care of.
- 2) Providing them the means of long-term financial help with the help of a stable income source.

After making sure that we have settled the significant number of victims we were now focused on getting these victims a stable source of income. We were able to arrange for 100+ theli and e-rikshaw for the victim families. We contacted other support groups to arrange for jobs and other opportunities. We helped these people set up grocery stores who had lost their shops in the riots.



“None of us knows what might happen even the next minute, yet still we go forward. Because we trust. Because we have Faith.” ~ Paulo Coelho

Our faith kept us going and ultimately, we were able to make a substantial change in the entire vicinity.


Covid-19 Relief Work




We all started this year with the threat of Covid-19 looming over our heads. Life as we know it, came to a halt and everyone was forced to change their lifestyle to the new normal. Face masks, sanitizers, social distancing and self-isolation became the center of our lives. However, these were the privileges enjoyed by only a certain section of the society. We at miles2smiles were concerned about the people; especially in the pogrom affect areas of North-east Delhi like Shiv Vihar, Mustafabad, Babu nagar and Chaman Park whose lives were already disrupted by the pogrom of 2020. Many of them have lost their family members, business, homes. This in combination with the threats posed by the covid-19 created a huge problem.

Many families witnessed the roof over their head being blown up in flames by the mobsters. Finding them a place to settle down for a while became very crucial. A temporary settlement was set up at Idgah for around 800-1000 victims. But as fate would have it, their troubles were far from over. The Idgah camp had to be vacated as everyone got concerned about the looming threat of Covid-19. Some families tried to relocate on their own, while for some we managed to get rented accommodations for 2-3 months in the affected areas. Bed, mattress, kitchen utensils, reused clothes (washed and ironed) and other basic amenities were also provided to them. All the courtesy of volunteers of our organization. But the situation was far from over. We still had to think of ways to feed and financially secure these people who have lost their homes & their income. They had no one to turn to. Meanwhile, the global pandemic of COVID-19 reached India. The already affected individuals along with the other oppressed and marginalized communities were pushed further against the wall.

THE SMILE KITCHEN



A kitchen was set up so that cooked meals can be provided to the victims and the displaced families. During the lockdown our volunteers delivered cooked meal door to door at the identified victim's



place 2-3 times a day; along with milk and fruits for children, lactating and expecting mothers. Around 2000 people were covered under the smile kitchen making it a blessing for them.



THE SMILE CARD



Under this initiative, all these coupons could be redeemed from those small businesses which we have helped to set up. The previously set up grocery shops by miles2smiles came to the rescue. Passes(cards) with a certain amount of monetary value were distributed which allowed the families to get their own customized groceries according to their family's needs from the Shops set up by Miles2Smiles.

With the functioning of Smile Card, a small market equilibrium was created which sustained the requirements of both the petty shop-owners and their consumers.

Smile Card

Miles2Smile
Restoring Smiles

Weekly Ration Coupon



COVID19 & NE Delhi Relief Work

VALIDITY 30/3/2020 - 06/4/2020

₹ 500



Smile Card

Miles2Smile
Restoring Smiles

Weekly LPG Coupon



COVID19 & NE Delhi Relief Work

VALIDITY 30/3/2020 - 06/4/2020

₹ 300



Smile Card

Miles2Smile
Restoring Smiles

Milk Coupon



COVID19 & NE Delhi Relief Work

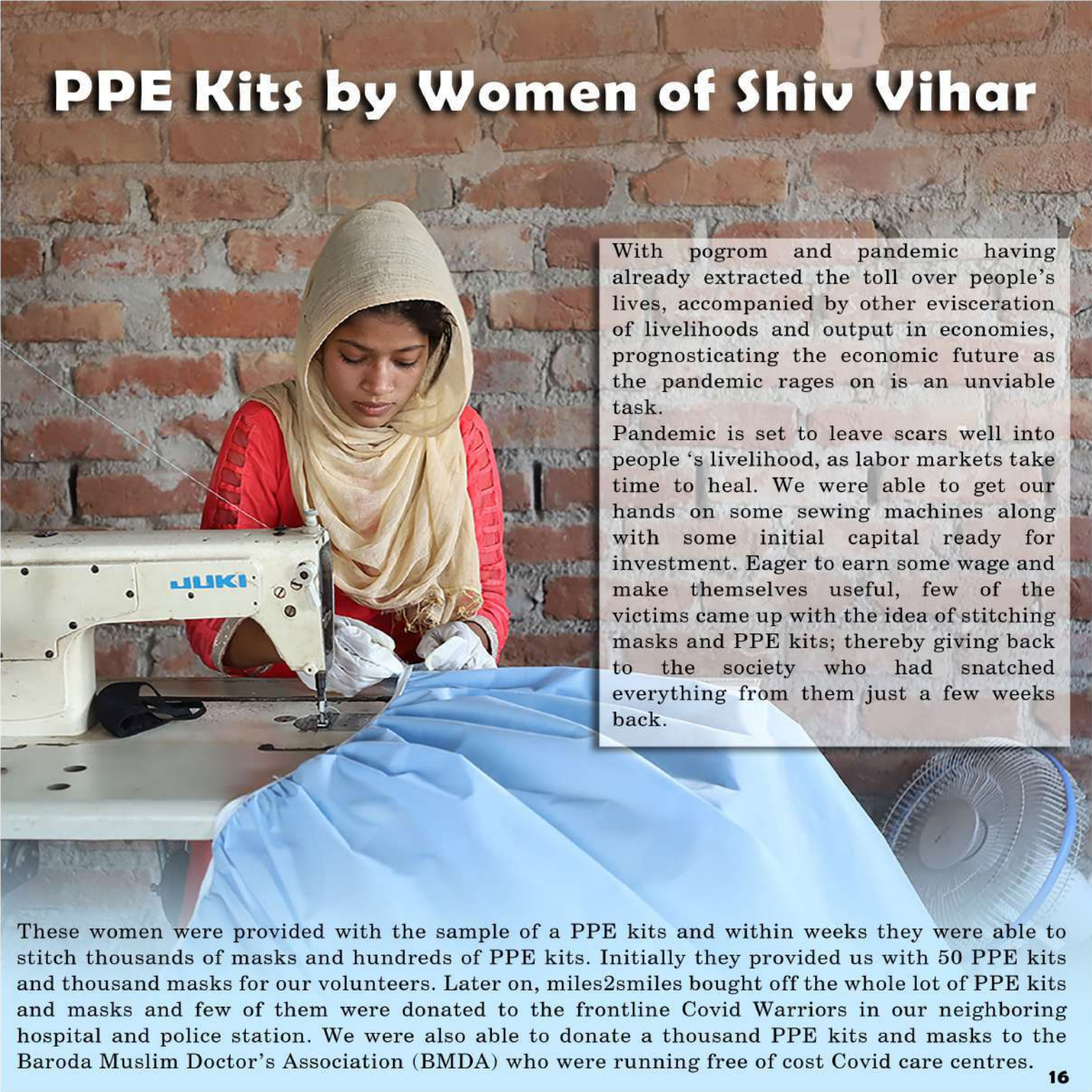
VALIDITY 30/3/2020 - 06/4/2020

₹ 100



Coupon Number: MoS/R/

PPE Kits by Women of Shiv Vihar



With pogrom and pandemic having already extracted the toll over people's lives, accompanied by other evisceration of livelihoods and output in economies, prognosticating the economic future as the pandemic rages on is an unviable task.

Pandemic is set to leave scars well into people's livelihood, as labor markets take time to heal. We were able to get our hands on some sewing machines along with some initial capital ready for investment. Eager to earn some wage and make themselves useful, few of the victims came up with the idea of stitching masks and PPE kits; thereby giving back to the society who had snatched everything from them just a few weeks back.

These women were provided with the sample of a PPE kits and within weeks they were able to stitch thousands of masks and hundreds of PPE kits. Initially they provided us with 50 PPE kits and thousand masks for our volunteers. Later on, miles2smiles bought off the whole lot of PPE kits and masks and few of them were donated to the frontline Covid Warriors in our neighboring hospital and police station. We were also able to donate a thousand PPE kits and masks to the Baroda Muslim Doctor's Association (BMDA) who were running free of cost Covid care centres.



All these initiatives were not carried out quite smoothly as our volunteers were faced with challenges too. Most of them didn't have travel passes necessary for mobility during the pandemic. As a result, they were subjected to harassment by the police. Moreover, even the people were hesitant to come in contact with the volunteers as they had no means of social distancing.

But as paulo coelho once wrote - "none of us knows what might happen even in the next minute, yet still we go forward. Because we trust, because we have faith."

With this hope in our heart, we kept moving forward and played a role in rehabilitation of these people's life. The future that once seemed bleak to them was now looking like a little ray of sunshine. They were hopeful for a better life for the first time in months since their lives got snatched in front of their very eyes. They have showed their gratitude to our volunteers and their smiles have given us the much-needed valor to keep on the work

Bihar Flood Relief



During the flood, we with the help of local volunteers decided to give out food, rations and tarpaulin to the needy and shelter people as well as their cattle to the best of our capabilities. We set up a kitchen to provide cooked meals as well as packets of dry rations. More than 45 lakh people were affected by the flood in Bihar.

Miles2Smile helped around 30 villages in Gopalganj, Siwan and Chapra for arounds 2 weeks. At some places the villages were submerged in water. We provided food and ration via boat to those areas for a week. In Darbhanga our volunteers identified people with immediate needs and reached out to them with rations and tarpaulin approximately one thousand people were reached out in Darbhanga and five thousand people in Siwan, Gopalganj and Chapra.



Our volunteers worked in adverse condition in almost 8 feet of standing water and helped around 6000+ people. Along with the hunger needs, Female hygiene was also given a special attention. We managed to provide them with sanitary napkins. Miles2Smile has always valued the precious smiles of the children trying to add a few more to the list we made sure to take some sweets and chocolate for the kids to provide them a moment of joy in the time of distress.

Hunar : Skill Development Initiative



LIMRA
Institute of Technology

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3 Months Training

Certificate in NURSING & PATIENT CARE

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1. Vital signs
2. Types of drug administration
3. Types of wound dressing
4. Dealing emergency cases
5. Shock emergencies
6. Universal precautions and infection control
7. Drugs commonly used in Emergency department etc.

We understand the importance of skill development especially for the recent riot affected victims, who lost their source of employment or sole earning member of the family. Areas like these already have a high number of school dropouts, particularly among the young girls. There is lack of finance, quality education and most importantly they don't possess the basic skills required by employers today. Young muslims, as an educationally deprived group face maximum barriers in accessing education due to the socio-cultural constraints, which becomes more difficult with economic deprivation. "A community's vulnerability depends on whether it's in the majority or minority."

The Sachar committee report (2006) states the fact that in education and employment muslim community was lagging behind the scheduled caste and scheduled tribes. There's a dire need to create employment and provide a means of stable income in this community. We at 'Miles2Smile' expect to bridge the gap between education and employment with our 'HUNAR' initiative by focusing on the skill development.

At the heart of this initiative is a desire to help each of these affected individuals to be accomplished and have a progressive way towards financial stability. Our first batch of 25 girls from the pogrom affected areas is on the completion of their 3 months certificate course in Nursing & Patient Care.

SUNRISE PUBLIC SCHOOL



Miles2smiles foundation under the Shaagird initiative has taken up the responsibility of the Sunrise Public School and aims to ensure the education for the victims of the recent Delhi pogrom. The school has currently enrolled around 250 pogrom affected kids. Through the Shaagird initiative we aim to find at least 250 mentors who are doing very well in their respective fields to adopt these kids educationally and can guide these children to reach to a greater potential while getting inspiration from these kindred souls.

**Precious Smiles that we were able to restore
are the testimonial to our vision and work**



Kindly Donate Through

MILES2SMILE FOUNDATION

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"Don't feel ashamed when giving little for charity; that is because there is always goodness in giving no matter how little."

Ali Ibn Abi Talib(RA)